Self-Paced Leadership Development Program That Strengthens Character and Communication Skills

GSL SkillBuilder is a cloud-based program focused on two key skill areas of leadership:

- ✓ Character skills—behavior patterns that help leaders do the hard, effective, and right things when dealing with the many challenges of leadership
- ✓ High-impact communication skills—needed to create strong, effective relationships

These skills are at the heart of emotional intelligence, and applying them will bring your organization's core values to life.

The complete list of skills is included on the next page.

What makes *GSL SkillBuilder* effective*:*

- ✓ **Focused on using the skill repeatedly in on-the-job situations**—create new neural pathways that make performing the skill comfortable and automatic
- ✓ **Micro-learning**—brief videos and suggested practices that can be applied immediately
- ✓ **Work with a coach for support, encouragement, and accountability**—3 options:
  - Coaching partnerships where two people coach each other
  - One coach for several participants
  - Coaching from a participant's manager or mentor
- ✓ **Flexible**—can be used as a:
  - Supplement to an established leadership development program
  - Stand-alone, self-directed program
- ✓ **Optimized for mobile**—can be accessed from any device

Program Resources

- ✓ **Facilitator Guide** – your handbook to launch the program, monitor progress, and keep participants engaged
- ✓ **Three books—**guides that support their learning with suggestions for practice:
  - *Grow Strong Character* – 36 character skills organized in three areas: self, relationships, and work ethic
  - *Connect with Your Team* – 10 high-impact leader-team communication skills
  - *Peer Coaching Made Simple* – a brief guide for coaching partners
- ✓ **Participant Guide** – describes steps for using the program

Click here to get a 45-Minutes GSL Skill Builder Demo

- ✓ **Getting Started video for participants** – shows how to use the program.

Character Skills

Building a stronger SELF

- Self-awareness
- Self-development
- Self-discipline
- Self-confidence
- Self-esteem
- Humility
- Optimism
- Resilience
- Rationality
- Courage
- Composure
- Patience

Building stronger RELATIONSHIPS

- Honesty
- Integrity
- Appreciation
- Forgiveness
- Empathy
- Compassion
- Generosity
- Fairness
- Loyalty
- Trust
- Cooperation
- Service

Building a stronger WORK ETHIC

- Commitment
- Responsibility
- Accountability
- Initiative
- Creativity
- Proactivity
- Decisiveness
- Perseverance
- Effort
- Excellence
- Open-mindedness
- Flexibility

Communication Skills

- Listen to Understand
- Coach People to Think for Themselves
- Guide Learning from Experience
- Get Buy-in for Expectations
- Offer Encouragement
- Express Appreciation
- Give Feedback Constructively
- Accept Feedback Graciously
- Engage in Dialogue
- Resolve Conflict Creatively

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